

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

Outcome Number: 1

Question No: 254

Topic: Family Support

Hansard Page: Written

Senator Moore asked:

How many clients accessed services through Family Relationship Services for 2011-12 through 2013-14? Please provide a breakdown by state, territory and electorate. How many Culturally and Linguistically Diverse clients accessed services through Family Relationship Services for 2011-12 through 2013-14? Please provide a breakdown by state, territory and electorate. How many Aboriginal and Torres Strait Islander clients accessed services through Family Relationship Services for 2011-12 through 2013-14? Please provide a breakdown by state, territory and electorate.

Answer:

Tables 1-3 provide a state breakdown of clients by registered, unregistered, Aboriginal and Torres Strait Islander (ATSI) and Culturally and Linguistically Diverse (CaLD) status that accessed Family Relationship Services for the financial periods 2011-12 to 2013-14.

The Department at this point in time is unable to provide the information by electorate as it does not collect Family Support Program data by this administrative boundary.

Table 1: Family and Relationship Services - 2011-12

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	3,549	1,531	143	67
NSW	23,038	23,377	1,316	1,157
NT	1,746	4,676	215	69
QLD	17,319	8,969	903	282
SA	7,420	11,395	223	219
TAS	3,941	2,674	201	35
VIC	20,831	24,528	280	1,406
WA	13,543	5,112	1,185	423
Total	91,387	82,262	4,466	3,658

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Table 2: Family and Relationship Services - 2012-13

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	3,372	871	119	78
NSW	23,139	34,935	1,289	1,333
NT	1,535	4,713	291	162
QLD	14,137	13,819	706	183
SA	7,254	8,920	239	313
TAS	2,942	6,532	145	22
VIC	18,277	18,679	230	1,133
WA	13,690	2,665	1,147	417
Total	84,346	91,134	4,166	3,641

Table 3: Family and Relationship Services - 01/07/2014 – 20/03/2014

State	Registered Clients	Unregistered Client Attendances	Registered ATSI Clients	Registered CaLD Clients
ACT	2,514	688	70	75
NSW	17,485	26,120	1,035	1,024
NT	1,052	1,179	180	92
QLD	10,341	11,588	499	131
SA	5,213	5,235	216	184
TAS	1,833	3,082	92	18
VIC	12,797	10,039	234	1,017
WA	10,607	1,595	1,140	384
Total	61,842	59,526	3,466	2,925

Note

- The attached data is provided by the Family Support Program Data System (FSPDS) which provides data in real time.
- FSPDS data is as at 20 March 2014.
- A registered client is a person who has attended a Family Support Program service, agreed to the collection of demographic information and completed a client consent form for their data to be submitted to the Department.
- An unregistered client is a person who attends a Family Support Program service but does not consent to their demographic information being collected or provided to the Department.